



LINEAR QUEUE SYSTEM

Ideal when customers are already queued up in a single line.

An available counter staff presses a button to send a signal to a display panel near the queue to inform customers that the counter is available.



TICKETED QUEUE SYSTEM

A ticker with a queue number will be issued.

Customers sit whilst waiting for their queue number to be paged by service staff.



QUEUE NUMBER SYSTEM

No queue ticket will be issued.

The service staff will page for customers by entering a set of numbers – typically their receipt numbers – which will be shown on a display panel.

SOLUTION

LINEAR QUEUE SYSTEM

SIGNALGRYD's Linear Queue System is ideal for businesses with a single queue and multiple check-out counters.

Customers will line up in a single queue while waiting to be attended to. The service staff at each counter will press a button to indicate when they are available. The respective counter numbers will be reflected on the display panel that is placed near the queue, signaling to the next customer to approach the counter.

WHAT YOU GET

1

CALL BUTTON



A call button is used by staff to alert the next customer in line when their counter becomes available.

2

DISPLAY PANEL



A display panel, which is placed near the queue, will reflect the available counter's number.

LINEAR QUEUE SYSTEM



Single Queue

This is ideal when customers are queueing in a single line while waiting to be directed to the next available counter.



Suitable for

This system can be used in pharmacies, department stores, clinics or establishments.



Standalone Solution

It is a wireless solution that does not need to be integrated with any existing hardware or systems. A simple hardware only plug and play system to improve your efficiency.

STEP 01



Customers line up in a single queue and wait for the next counter to become available.

STEP 02



Service staff at the counters will press the call button when they are ready to serve the next customer.

STEP 03



A display panel located near the queue will alert customers of the available counter's number.

STEP 04



The customers will then head to the available counter.

SOLUTION

TICKETED QUEUE SYSTEM

SIGNALGRYD's Ticketed Queue System is ideal for banks, service centres, or establishments that issue queue tickets to maintain long waiting lines.

Customers have to retrieve a queue ticket and wait for their queue number to be called. Whenever a counter is available, the staff will use the transmitting keypad to enter the next queue number in sequence as well as the available counter's number, which will be shown on an overhead display panel.

WHAT YOU GET

1

PRINTER



A printer issues queue number tickets to customers when they arrive.

2

KEYPAD



A transmitting keypad is used by staff at the counters to notify the customers when it is their turn by entering their respective queue numbers.

3

DISPLAY PANEL



An overhead display panel will show the queue numbers once they are keyed into the keypad, as well as which the counter that the customers should head to.



TICKETED QUEUE SYSTEM

Ticketed System

This system requires customers to retrieve a queue ticket, after which they may then wait in the vicinity while waiting for their queue



Suitable for

Ideal for businesses such as banks, hospitals, and service centres.



Standalone Solution

This wireless solution does not need to be integrated with any existing hardware or systems. A simple hardware only plug and play system to improve your efficiency.

STEP 01



Customers take a queue ticket from the printer once they reach the establishment.

STEP 02



The staff will key in queue numbers to alert customers when they are available to serve them.

STEP 03



The numbers will then be shown on the display panel, together with the available counter's number.

STEP 04



The customers will then head to the available counter.

SOLUTION

QUEUE NUMBER SYSTEM

SIGNALGRYD's Queue Number System is ideal for small food and beverage shops such as bubble tea outlets and quick service stalls.

Upon placing their order, customers will be issued a receipt. When their food is ready for collection, the staff will enter the last three numbers of their receipt number onto the keypad, which will appear on the display panel.

WHAT YOU GET

1

KEYPAD



After an order is placed, a keypad is used to enter the last three numbers of the customer's receipt number.

2

DISPLAY PANEL



A display panel will reflect the numbers that have been keyed into the keypad.

QUEUE NUMBER SYSTEM



Queue Number

Customers are alerted according to the last two or three digits of their receipt number. This solution is a ticketless solution that does not issue a queue ticket to customers.



Suitable for

This system is best suited for food and beverage establishments such as bubble tea shops and quick-service outlets, where preparation time is not too long and customers are waiting for their orders near the counter.



Standalone Solution

It is a wireless solution that does not need to be integrated with any existing hardware or systems. A simple hardware only plug and play system to improve your efficiency.

STEP 01



After payment is made, customers are given a receipt with a number on it.

STEP 02



The staff enters the last two or three digits of the receipt number to alert customers when their order is ready.

STEP 03



The numbers will be shown on a display panel.



QUEUE MANAGEMENT SYSTEM



@SIGNALGRYD



fb.com/signalgryd



contact@signalgryd.com