



SIGNALGRYD

# QUEUE MANAGEMENT SYSTEMS

Product Catalogue

Productivity Solutions  
For Your Business

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# SIGNALGRYD

SIGNALGRYD >> [ABOUT US](#)

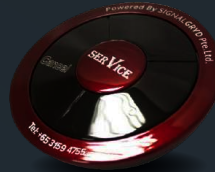
## Designed For Your Business

Increase productivity and efficiency whilst redefining the customer experience with SIGNALGRYD's intuitive paging technology. We provide wireless paging solutions to help boost customer management, as well as both internal and external communication within the business.

### Our Specialities:



**Customer  
Paging Systems**



**Service Request  
Paging Systems**



**Queue Management  
Systems**

### Applicable Industries:

Our systems work across a wide variety of industries and sectors, for both small and large enterprises. Our goal is to encourage businesses to adopt technology in order to improve automation, productivity and efficiency.



**Automotive**



**Beauty &  
Cosmetics**



**Construction &  
Industrial**



**Educational  
Institutes**



**Food &  
Beverage**



**Government  
Institutes**



**Healthcare &  
Hospitals**



**Hospitality &  
Tourism**



**Logistics &  
Supply Chain**



**Manufacturing  
& Warehouse**

# Queue Management System

SIGNALGRYD >> **QUEUE MANAGEMENT SYSTEM**

Simplify your customers' queueing experiences and enhance your service standards. Serve your customers according to their queue numbers in an organised and systematic manner.

SIGNALGRYD Queue Management Solutions take care of your on-site visitors through all service touchpoints. Greet, inform, serve and user customers through a planned service flow, we have it all mapped out for you with our queue management solutions. Our Queue Management System is a perfect solution to streamline your service area operations.

The simplistic design and function enables our system to operate strictly through radio frequency. No internet connection, or Wifi connectivity is required.

**NO WIFI /  
INTERNET  
CONNECTION  
REQUIRED**

**OPERATE  
THROUGH  
RADIO  
FREQUENCY**

**EASY SET UP  
PLUG & PLAY  
OPERATION**



*FEATURED PRODUCT: DISPLAY PANEL RECEIVER*

# What We Offer

SIGNALGRYD >> WHAT WE OFFER >> LINEAR QUEUE SYSTEM

## Linear Queue System

SIGNALGRYD's Linear Queue System is **ideal for businesses with a single queue and multiple check-out counters** and **commercial premises where there are blind spots between the counters and the guests.**

Customers line up in a single organised queue while waiting for their turn. When a counter is available for the next customer, the service staff at each counter will press a service call button to signal to the display panel receiver. The display panel, which is placed near the queue, will reflect the available counter numbers and notify the customers.

### What's Included:

1

#### SERVICE CALL BUTTONS:

Placed at each counter and used by staff to notify the next customer in line when their counter becomes available.



2

#### OVERHEAD DISPLAY PANEL:

Placed near the queue and will reflect the available counter numbers upon receiving the signal from the call buttons. A screen to inform and usher customers to the counter which is available.



# What We Offer

SIGNALGRYD >> WHAT WE OFFER >> LINEAR QUEUE SYSTEM

## Linear Queue System

### How It Works

SIGNALGRYD  
LINEAR QUEUE  
SYSTEM



1

#### Queue & Line Up

Customers line up in a single queue and wait for the next counter to become available.

2

#### Counter Available

Service staff at the counters will press the call button when they are ready to serve the next customer.

3

#### Alert Customer

Display panel located near the queue will alert customers of the available counter's number.

4

#### Receive Service

Customer will then head to the available counter.

### Suitable For

Retail & Departmental Stores, Clinics & Healthcare, Pharmacy Check-outs or environments where there are blind spots between the counters and the guests.

### Key Features:

#### Ticketless & Shorter Wait Single Queue

Decrease customer waiting time and boost your productivity with organised queue management system.

#### Easy Install Plug & Play Hardware

Our systems are already pre-configured, set up for you and ready to use.

#### Cost Effective & Increase Sales

Save on labor cost and reduce walk-aways through a planned queue process.

#### No Wifi / Internet Connection Required

No need for external connectivity. SIGNALGRYD Linear Queue System works by itself.

# What We Offer

SIGNALGRYD >> WHAT WE OFFER >> TICKETED QUEUE SYSTEM

## Ticketed Queue System

SIGNALGRYD's Ticketed Queue System is **ideal for banks, service centers, or establishments that issue queue tickets to maintain long waiting lines.**

Upon arriving, customers would first retrieve a queue number from the printer, and be seated or roam around in vicinity whilst waiting for their turn. Whenever a counter is available, the staff will use the transmitting keypad to enter the next queue number in sequence as well as the available counter's number, which will be shown on an overhead display panel.

### What's Included:

1

#### TICKET PRINTER:

A ticket printer placed at the start of the queue to issue queue number tickets to customers when they arrive.



2

#### KEYPAD TRANSMITTER:

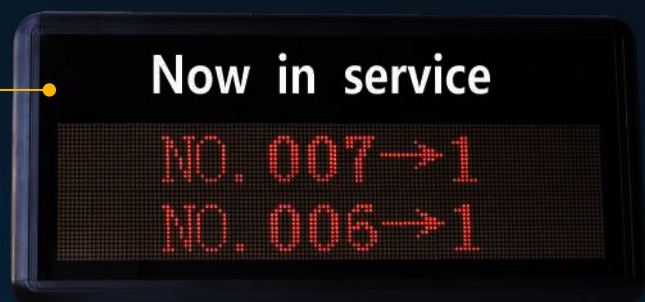
A transmitting keypad is used by staff at the counters to notify the customers when it is their turn by entering their respective queue numbers.



3

#### OVERHEAD DISPLAY PANEL:

An overhead display panel will show the queue numbers once they are keyed into the keypad, as well as which the counter that the customers should head to.



# What We Offer

SIGNALGRYD >> WHAT WE OFFER >> TICKETED QUEUE SYSTEM

## Ticketed Queue System

### How It Works

SIGNALGRYD  
TICKETED QUEUE  
SYSTEM



1

#### Take Queue Number

Customer retrieves a queue ticket from a printer. The queue number and the number of people ahead is reflected on the queue ticket.

2

#### Take a Seat

Customer is seated and waits for their turn to be called.

3

#### Alert Customer

Once a counter is available, the staff at the counter will alert the next customer in line by pressing the keypad.

4

#### Receive Service

Display panel would indicate the queue number and available counter number. Customer will then head to the available counter.

### Suitable For

Businesses such as Banks, Hospitals, Government offices and Service Centers.

### Key Features:

#### Centrally Controlled Queue Management

Decrease customer waiting time and boost your productivity with centrally controlled queue system.

#### Standalone Plug & Play Solution

Our wireless solutions do not need to be integrated with any other hardwares or systems.

#### Informative & Easy Customer Journey

Our system indicates and informs customers the number of people ahead of them.

#### No Wifi / Internet Connection Required

No need for external connectivity. SIGNALGRYD Ticketed Queue System works by itself.

# What We Offer

SIGNALGRYD >> WHAT WE OFFER >> **QUEUE NUMBER SYSTEM**

## Queue Number System

SIGNALGRYD's Queue Number System is **ideal for small food and beverage shops such as bubble tea outlets and quick service stalls.**

Upon placing their order, customers will be issued a receipt. When their food is ready for collection, the staff will enter the last three numbers of their receipt number onto the keypad, which will appear on the display panel.

### What's Included:

1

#### KEYPAD TRANSMITTER:

Once the order is ready, a transmitting keypad is used to enter the last two or three digits of the customer's receipt number.



2

#### OVERHEAD DISPLAY PANEL:

The receipt number entered into the keypad will reflect on the display panel and notify the customer.





# What We Offer

SIGNALGRYD >> WHAT WE OFFER >> QUEUE NUMBER SYSTEM

## Queue Number System

### How It Works

SIGNALGRYD  
QUEUE NUMBER  
SYSTEM



1

#### Place Order

After the payment or appointment is made, customers are given a receipt / paper with a number indicated on it.

2

#### Waiting Area

Customer waits near the collection counter or be seated.

3

#### Order Ready

Order ready and staff enters the last two or three digits of the receipt number onto the keypad to inform customer.

4

#### Receive Service

Display panel will alert customers by showing the receipt number. Customer will then head to the available counter.

### Suitable For

F&B establishments such as bubble tea shops, quick-service outlets or small clinics for customers to collect their order, or enter the doctor's office.

### Key Features:

#### Cost Effective & Organised Queue

A low cost, simple solution to solving a complicated problem.

#### Standalone Wireless Technology

Our wireless solutions do not need to be integrated with any other hardwares or systems.

#### Easy Install & Ready to Use Hardware

Our systems are already pre-configured, set up for you and ready to use.

#### No Wifi / Internet Connection Required

No need for external connectivity. SIGNALGRYD Queue Number System works by itself.

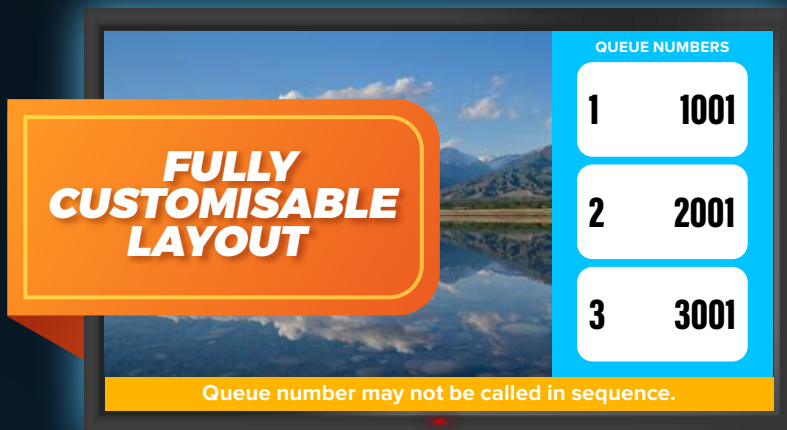
# What We Offer

SIGNALGRYD >> WHAT WE OFFER >> TV QUEUE NUMBER SYSTEM

## TV Queue Number System

SIGNALGRYD's TV Queue Number System is **ideal for larger establishments such as banks, hospitals, commercial headquarters, and government centers.**

Alert and inform customers by displaying their queue number on your existing TV display panel and engage your customers with your promotional contents while they wait.



### What's Required:

#### EXISTING TV DISPLAY:

Our system integrates with your existing TV display, and is capable of showing promotional content such as videos, slideshows, presentations and ads alongside the queue numbers in a fully customisable layout settings.

### What's Included:

1



#### KEYPAD TRANSMITTER:

For staff to enter a specific set of numbers, or simply call the next sequential number.

2



#### A TV SETUP BOX:

The brains of the system. A direct cabled HDMI connection is required between the setup box and the TV.

3



#### REMOTE CONTROL:

If the TV is mounted high or in convenient areas, you may use the queue system's TV remote to change any settings.

# What We Offer

SIGNALGRYD >> WHAT WE OFFER >> TV QUEUE NUMBER SYSTEM

## TV Queue Number System

### How It Works

SIGNALGRYD  
TV QUEUE NUMBER  
SYSTEM



1

#### Place Order

After the payment or appointment is made, customers are given a receipt / paper with a number indicated on it.

2

#### Take a Seat

Customer is seated and waits for their turn to be called while watching the TV display.

3

#### Order Ready

Order ready and staff enters the receipt number onto the keypad to inform customer.

4

#### Receive Service

TV Display will alert customers by showing the receipt number alongside your promotional content. Customer will then head to the available counter.

### Suitable For

Establishments such as banks, hospitals, commercial headquarters, business centers and government offices.

### Key Features:

#### Integration with your promotional content

Our system integrates with your existing TV display and is capable of showing videos, images and slideshows.

#### Fully Customisable Layout

The layout of the display, is fully customizable. Place your contact info or looping videos; it is entirely up to you.

#### Engaging & Increase Sales

Engage your customers with your advertisements, product information or brand story while they wait.

#### No Wifi / Internet Connection Required

No need for external connectivity. SIGNALGRYD TV Queue Number System works by itself.

# SIGNALGRYD Works

## Food & Beverage



## Healthcare & Beauty



## Government Institutes



# SIGNALGRYD Works

## Hospitality & Tourism



## Manufacturing & Construction



## Others





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